

Winter 2025 OAC Meeting

ODIN Director's Report

Jason Bedsaul
December 8, 2025



Overview


- General Office Updates
- Election Results
- Polaris Updates
- Discovery RFP
- Alma Updates
- Primo NDE
- Other Project Updates
- System Roadmap



New Staff Reminder

- Please Let us know when you hire new staff!
- We can help with Onboarding and Training.
- Add to Listservs, Team Channels, Website Directory, etc.
- Help with library continuity
- Just hit the ‘ugly’ orange button on our website (www.odin.nodak.edu/helpticket) or email us: odinhelp@listserv.nodak.edu





New Branch Marshfield Clinics (Sanford)

- Brian Finnegan and Jane Konop, Librarians
- Sanford acquired Marshfield Clinics earlier this year
- Library located in Marshfield, WI
- Went live Dec 1 (records only for now)




MARSHFIELD REGION

mchslibrary@marshfieldclinic.org

Jane Konop (Library Technician) 715-389-4287

Library Main Phone 715-387-5183



New Member Library

Griggs County Public Library

- Lexi Broschat - Director
- Located in Cooperstown, ND
- Signed on December 1
- Anticipated Go Live - Mid-May 2026



ODIN User Group Election Results



OAC

- Chair – Jenna Kahly, WFP
- Vice Chair – Rebecca Bichel, UND Chester Fritz

Academic (Alma / Primo)

- Acquisitions – Tuya Dutton, VCSU
- Resource Management – Ben Ferguson, VCSU
- Discovery – Ethan Fria, UND Chester Fritz
- Fulfillment – Chris Gasink, UND Chester Fritz
- Resource Sharing – Shannon Hofer, Mayville

PKS (Polaris / TBD)

- Acquisitions – Olivia Peterson, WFP
- Cataloging – Bobbi Wood, GFP
- Discovery – Tonya Palmer, GFP
- Circulation, Holds, ILL – Kayla Birkholz, WFP

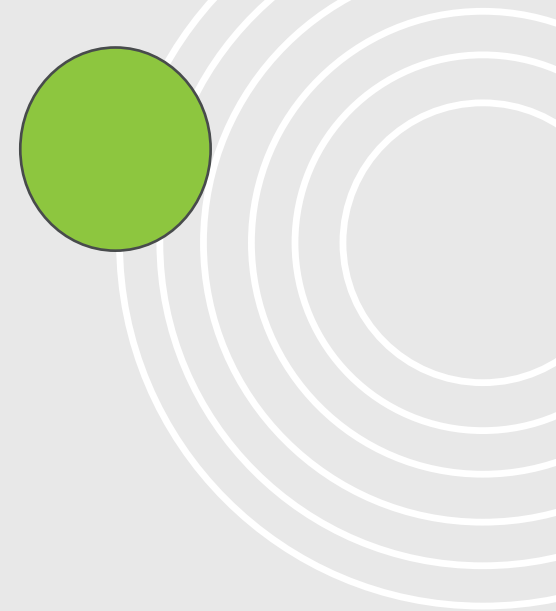
NDAC

- Hannah Beebe, VCSU

*All positions except NDAC are for CY26 - CY27



Polaris Updates



Part of **Clarivate**

Coming in 8.0

- Dated Patron Notes (MEEP)
- Automated Patron Code Aging (MEEP)
- Offline Check-in
- Bibliographic Record Templates in LEAP
- Additional System Administration Tools in the Web SA
 - Bulk update Tables
 - SQL Job Monitoring
 - Log File Access


Expected Upgrade in February/March 2026





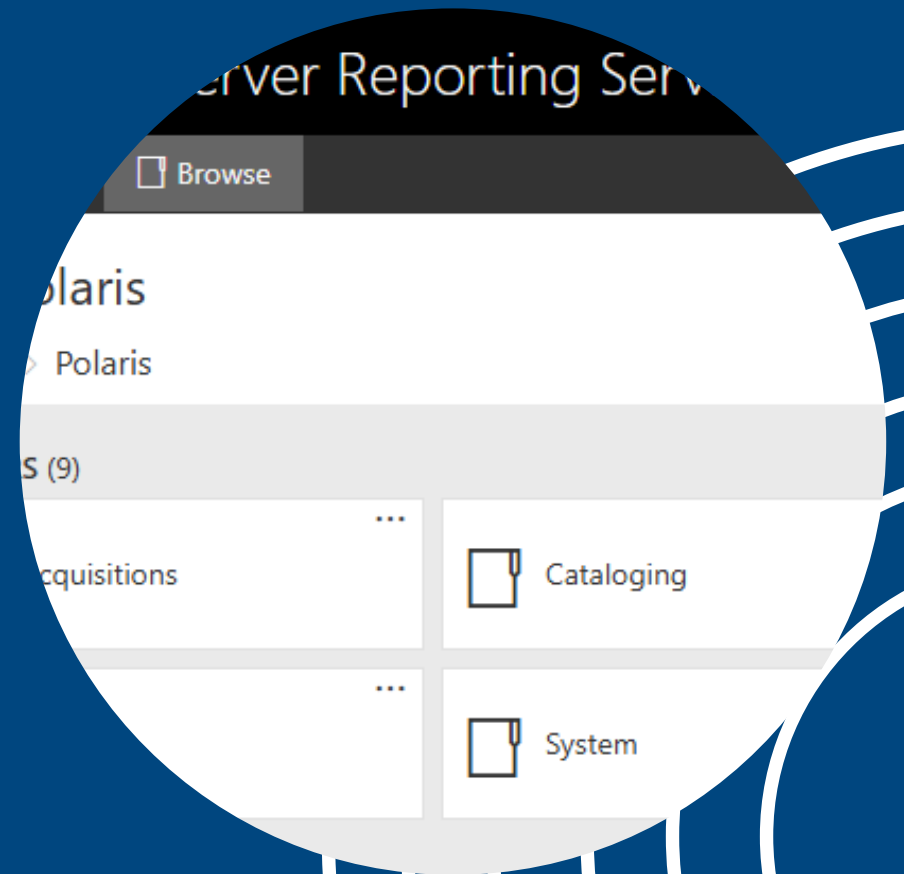
MEEP Results

Enhancements for 8.1 (expected update for late Summer 2026)

- [Leap Find Tool window and New tabs from Find Tool in Leap](#)
 - [Stacked Sorting \(Multi Sort\)](#)
 - [Add ability to enter a reason when cancelling a hold](#)
 - [Return to where you were in your record set](#)
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- Reminder that the Idea Exchange is the primary source for enhancement selections: [Polaris Idea Exchange](#)
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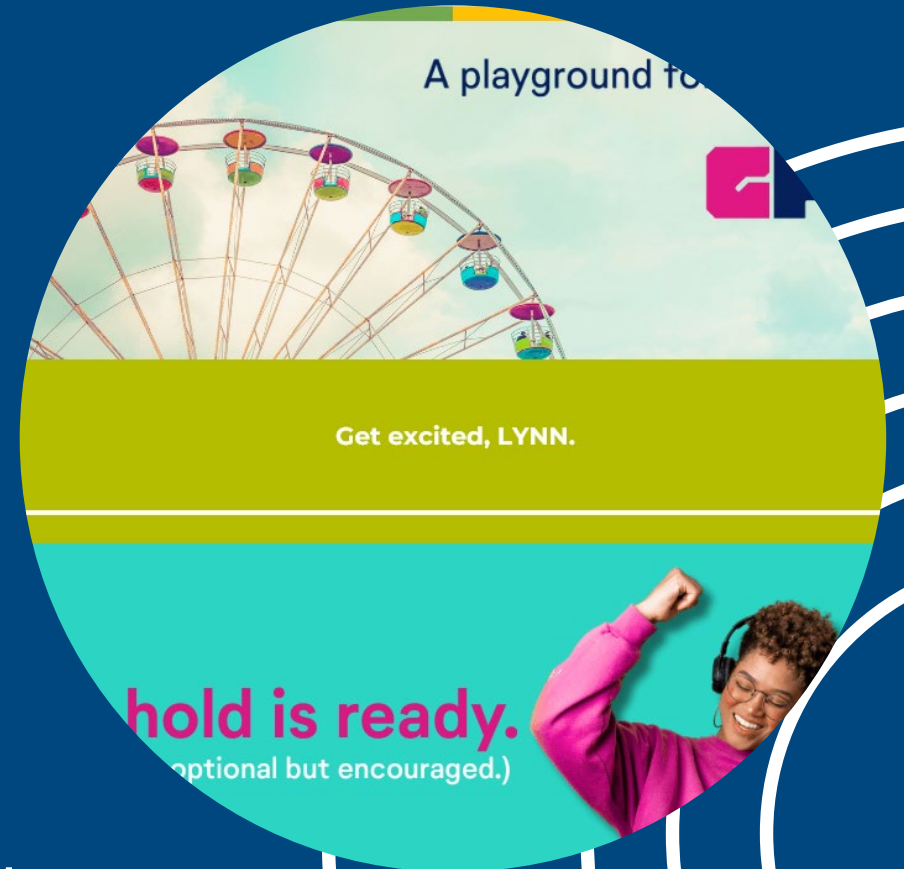
SSRS Rollout

- No longer need to access the client (Web Based) to run standard 'canned' reports
- Uses Staff Account to login
- Includes a Favorites List
- Schedule emailed report delivery (including published Simply Reports)
- Save reports directly to PC
- ODIN planning to rollout access to SSRS with next Polaris update

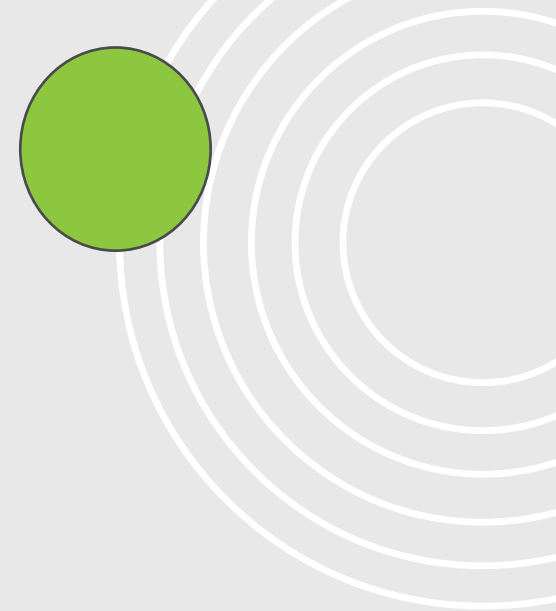


Vega LX Starter

- We are entering the ‘nudge’ and ‘prod’ phase of rollout
- FREE upgrade to standard text-based email notices
- More secure and reliable (DMARC Compliant)
- Can be customized a lot...or...
- “claim the email”, publish the ODIN-created default templates, and do a happy dance ;-)



Alma / Primo Updates




ExLibris®

Part of Clarivate

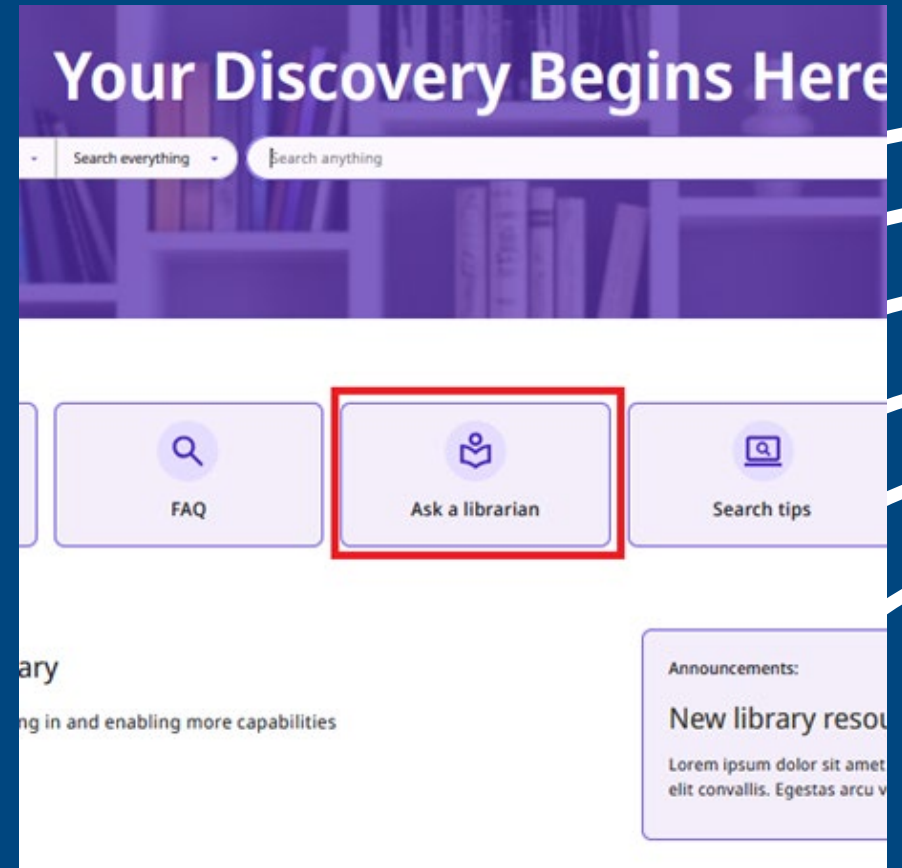
November Release Highlights



- AI Insights (opt-in):
 - Circs and link resolver views/access (rolling 3 months)
 - Configuration > General > AI Features > AI Usage Profile
- Patron Purge Job Improvements
- Metadata Editor Improvements
- General release of Primo NDE for Consortia
- ODIN Highlights Session:
<https://www.odin.nodak.edu/events/announcement/alma-primo-ve-november-feature-release-highlights>

Primo NDE Update

- ODIN Office currently participating in NDE UI Transition Cohort Program
- We are developing an implementation schedule and rollout for the Consortium
- Lynn and the Discovery UG meetings will focus on this for Q1/Q2 of 2026.
- Expected to wrap up transition(s) by mid-summer.




A Few Technical Things



- Email Notices
 - Fixed DMARC Compliance (NDUS now enforcing)
 - Replacing SMTP Authentication (Microsoft is deprecating) with Oauth (using Azure Graph)
 - Still working on a solution to allow multiple “From” emails w/ institution domain
- SAML Certificate Expiring (Alma)
 - Expires 12/31
 - Will update closer to expiration



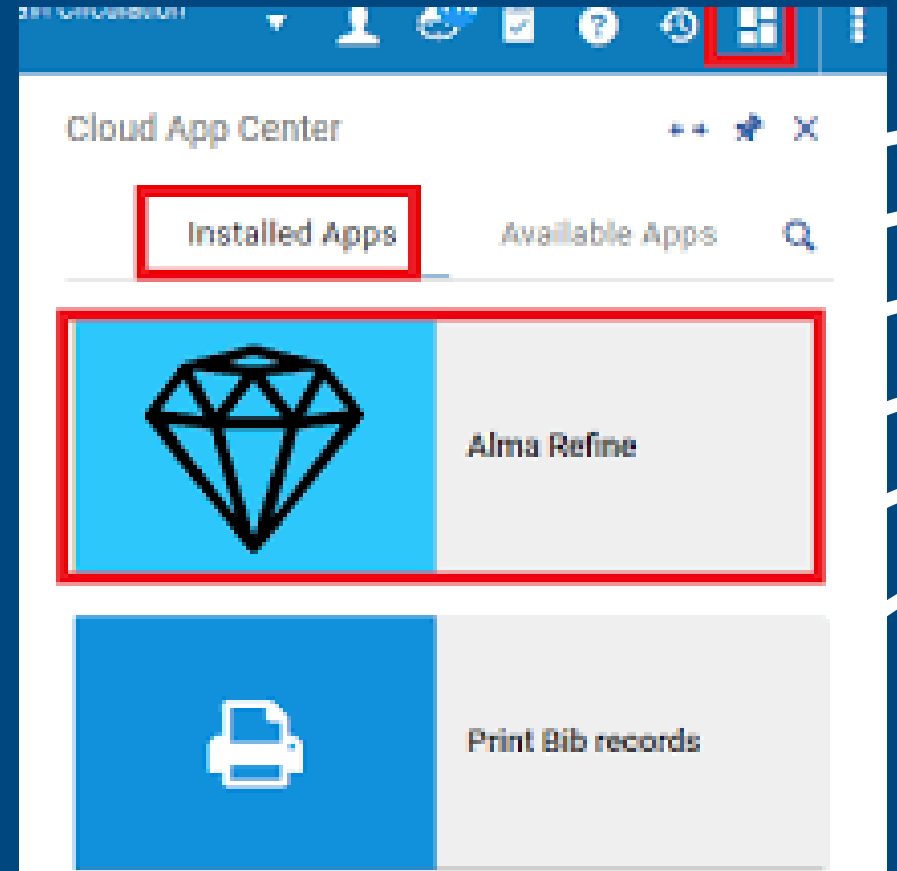
Clarivate Customer Success

- ODIN has been meeting monthly with Clarivate
 - Review usage and develop plans to improve engagement
 - Reviewing Data collected from survey and will create some action items
 - Four Key Strategic Objectives/Areas for CY 26:
 - Improve Analytics / Data Visualizations (OBI and MixPanel)
 - Workflow Reviews and Automations (On Going)
 - Primo NDE Adoption and Implementation
 - AI Integration and Adoption
- 

Cloud Apps Training

Monday, Dec. 15 - 2pm

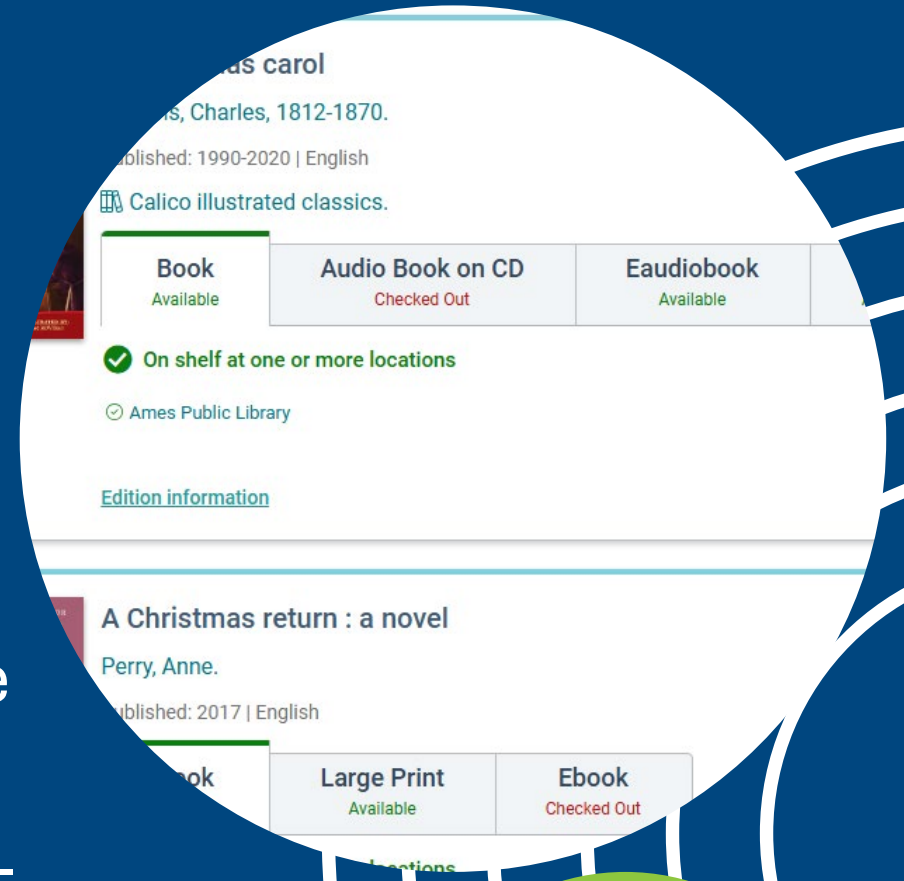
- How to enable and access Cloud Apps
- Overview of [Item Creator](#) and [Alma Refine](#).
- Use cases and examples.
- [Link to meeting](#)



Other Project Updates

PKS Discovery / Mobile RFP

- Committee has completed their work
- Expect to finalize contract first of the year
- Discovery: Meets new ADA Accessibility Rule changes, Content Rollups, Reader Advisory, Dynamic Content Carousels, Multiple Views (Children, Topics, eResource Collections, etc.)
- Mobile: Same as above + Digital Cards, Self-Checkout, Location-based services



Shoutbomb Statistics



- Working with Shoutbomb on delivering monthly reports to each Library via email
- Will use same emails associated with Vega LX Starter (email notices)
- Monthly report will include:
 - Delivery numbers by notice type
 - Keyword usage
 - New accounts
 - Opted Out, Incorrect, Invalid numbers
- Reminder: FTC regulations require patrons be allowed to STOP all messages; we recommend email + text as the preferred notices.

Shoutbomb Broadcasts

- Broadcast (ALL)
 - Send a text message to all patrons
 - Weather closures, emergencies, etc.
- Broadcast (Channel)
 - Create a 'channel' patrons can subscribe to for updates/messages
 - Book Club, Summer Programming, Events, etc.
- Broadcast (Closures)
 - Scheduled reminder to patrons of planned closures
 - Memorial Day, 4th July, Christmas, etc.
- Look for rollout also in early 2026



A look at our History...

- 1989 – Live on PALS
(15 years)
- 2004 – Live on Aleph
(15 years)
- 2019/20 – Live on Polaris / Alma
(?? years)
- 20?? – Latest and Greatest Wiz Bang



Takeaways and Thoughts

- Historical System Lifecycle ~ 15 years
- Transition from Aleph to current systems arguably should have been sooner
- State Procurement requires us to review contracts every 10 years
- Transitions are costly (time, money, sanity)
- Early runway allows for potential to identify challenges and opportunities in current environment to course correct



Proposed RFP Timelines



Date	Event
January - September 2027	Form committee, review solutions for Public, School, Special Libraries
September 2027	Report to Fall OAC; Consortium votes to stay or explore alternatives
September 2027 - June 2028	Form committee, review solutions for Academic Solutions
June 2028	Report to Summer OAC; Consortium votes to stay or explore alternatives
January – April 2029	Legislative Session – Request migration funding (if necessary)
June 30, 2029	Current Polaris contract end date
June 30, 2030	Current Alma contract end date

ADA Title II Compliance



- Rule applies to all state and local governments and associated vendors (contracted or otherwise)
- Applies to ALL public web sites and apps
- Goes into effect April 24, 2026
- Working on an Accessibility Statement that explains ODIN's commitment to accessible services, roadmap to compliance, and review process
- Collecting VPATs/ACRs where available; Current list: [Vendor Accessibility Compliance](#)
- Beth Valentine, UND Accessibility Officer, is helping review our Vendors

Some Resources to Review

- Resources related to ADA Title II Digital Accessibility Compliance Rule Change:
 - [Fact Sheet](#)
 - [Small Entity Compliance Guide](#)
 - [Planning for Compliance](#)
 - [Full Rule](#)
 - [Webinar: Americans with Disabilities Act Title II Web & Mobile Application Accessibility Rule](#)



Questions / Contact

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