**Discovery/PAC User Group Meeting Notes – September 13, 2023**

Roundtable Open Forum:

* Grand Forks Public – great turnout for 2nd Annual Library Con. Next event is Haunted Stacks and first 18+ Halloween event, Fright Night
* West Fargo Public – new director – Jenna Kahly – she will be at NDLA next month; VOX ebook cover image when using the ISBN (020).
* Dickinson Area Public – programming again after August break, also trying Halloween costume swap and Drop Your Drawers (Captain Underpants) event. Outreach Librarian starting Adulting 101 – last night first session with Banking Basics

Topics for discussion:

* Recap from last meeting (June) – Polaris v7.4 was installed in July
* ODIN Director update – Search is in final stages and there will likely be announcement soon
* Fall open hours – do your notices or login page need updates to reflect revised hours?
  + GFPL – PAC messages, email footer and hold messages
  + WFP – PAC messages
* Election for new chair in December. Please consider volunteering to be on the ballot.
* August News from PIAC (Polaris ILS Advisory Committee) email tidbits
  + Polaris Notices

Samantha Quell confirmed that a new SMS text messaging service and a phone alert (telephony) service are currently in the works for Polaris customers. For the telephony service, Clarivate is recruiting beta libraries to assist with testing and hope to have beta testing underway this fall. The timeline for official rollout is still tentative at this time. The release of the SMS tool is expected to come closely behind the phone alerts tool.

Both services will have an additional cost for customers. Interested libraries should talk with their account manager for pricing details closer to the launch dates.

Questions/Comments/Feedback

* DIP website home page – search first time gives session has been signed out – seems to hold onto the last session info which link has been timed out
* \*\*\* Fall 2023 -- Patron records with email notices in plain text may become an issue when switching to Vega – something to keep in mind when switching.
* Watch for our next meeting --- Liz will be demo’ing displaying book covers!

Next meeting October 11th – Second Wednesday of each month --- Start of NDLA – will cancel or reschedule