**Discovery/PAC User Group Meeting Notes – November 9, 2022**

Roundtable Open Forum:

* Dickinson Public Library – Director position update – initial round last week, 2nd round next week
* West Fargo Public – noticing some slowness but think it is with the PC/City Network. Attending Clarivate webinar on Using Your Catalog as a Readers’ Advisory Tool. Any other libraries working with Ingram? Maybe check with listservs.
* Leach Public Library –
* Grand Forks Public –
* Divide School/Public – combined school and public library. System seems a bit slow but possibly related to internet.

Old Business updates:

* Bouncing email issues – has this improved? WFP has not noticed any further issues at this point. DIP is still having issues with email and texts – more texts than emails.

Topics for discussion:

* Polaris 7.3 to installed on PROD – January. Link to October 5th What’s New in Polaris 7.3 webinar is posted on ODIN website calendar.
  + Ability to cancel held requests – (opt-in) patrons will be able to cancel requests in held stats
  + Borrow by Mail (Leap) – supports staff-side processing for Borrow by Mail requests in Leap.
  + Opt-Out of Duplicate Detection for Patron Self-Registration – will not impact staff-side duplicate detection. Allows removal of barriers for self-registration where multiple cards are required or patrons frequently receive duplicate detection errors for common names.
* Staffing updates – Welcome Tina Stockdill - ODIN Technical Support Specialist. For PKS Libraries she will mainly work in the Acquisitions/Serials area. Started November 1st.

Questions/Comments/Feedback

* \*\*\* Spring 2023 -- Patron records with email notices in plain text may become an issue when switching to Vega – something to keep in mind when switching.

Next meeting December 14th– Second Wednesday of each month