**Discovery/PAC User Group Meeting notes – January 12, 2022**

**Discussion topics**

* Chairperson for Discovery/PAC User Group – 2-year term starting in Jan 2022
  + Congratulations Tonya Palmer, Grand Forks Public Library
* Old Business – updates:
* Roundtable Open Forum:
  + WFP – Jason was able to help load the WFPS 6-12 kids into the patron database. Working well. If your library is interested in pursuing something like this, please submit a ticket to begin the setup process.
* Topics for future discussion –
  + Some patrons have trouble finding call numbers.  They must scroll down to find the call number within the record. Is there any way to make it easier to find?
    - Jason has started looking into it. There are settings that might be able to be tweaked. Might need to create custom field. Jason created a field and will check tomorrow to see if it displays as expected.
  + Staff member was looking for a list of PS4 games. She typed in 'ps4' in the search, and got 9 pages of related terms (i.e., games). She noticed that a few games we have didn't show up in the results. She also tried other iterations of the search, like 'playstation 4' and 'ps4 games', etc. When I did that, more/different games would show up, but some games still never appeared. They only came up when she searched the specific title of the game. Should all related items come up when such broad searches are made? Is there anything we can do on LEAP to make things appear on the patron catalogue? How does the catalogue search work, and why do some search terms or tags seem more or less fruitful than others?
    - Examples not showing up LEGO Marvel Super Heroes and InFamous Second son. Example of one that does show up in search NHL 20
    - This is a result of what information is contained in the cataloged record. In this case the items that were not showing up in the display did not have a 250 MARC tag with $aPS4. The library staff can talk to the catalogers about adding that information to the cataloged record. If they need help isolating which records need that field, please let the ODIN Office know and we can help.
* System downtime – ODIN continues to work with the vendor when LEAP is unavailable. Another meeting is expected this week or next to discuss the log traces gathered during the recent outages. Please continue to report when you experience issues.
* ODIN website – reviewed location of the User Group page for training and previous meeting minutes and recordings. Also touched on how to search site
* Questions/Comments/Feedback
* Next meeting February 9th – Second Wednesday of each month – we will keep the monthly schedule for now and cancel meetings if no agenda items are submitted in advance.