**Discovery/PAC User Group Meeting notes – October 13, 2021**

**Discussion topics**

* Old Business – updates:
  + PAC search – should sort default to Most popular or Relevance? Should revisit in a later meeting with larger attendance. Deferred again to next meeting.
  + Potential issue with Overdrive titles showing up in PAC when not available to library – Renee submitted ticket (TD18106633). UPDATE – related to import issue for NDSL but it is corrected now.
  + Polaris outages in late August – stable now but Lead Engineer still investigating some issue possibly related to authentication. – UPDATE – problem should be resolved by vendor but make sure to report if you experience further issues.
  + Schedule for meetings – 2nd Wednesday of each month still working – will revisit in next meeting when we have larger attendance and/or send out survey to gauge interest and possibly for better time.
* Roundtable Open Forum:
  + WFP – ticket submitted regarding patron that had overdue for an Overdrive item. Jason is investigating. Some iPad users are having issues with Overdrive but they are using an older version of the IOS (this has been mentioned at NDRR meeting). Welcome to Maria – please feel free to join us for these meetings!
  + NDSL – not able to attend --- move to November meeting.
    - Carolyn Sterenberg starts Oct 1st – Public Services Director
  + DIP – not able to attend – move to November meeting for update.
    - Would be nice to rework the canned notices. Will put in a ticket with more details and we will see what we can do. UPDATE?
* NDLA mini-session on PAC customization options – Jason
  + WFP mentioned BiblioPlus – similar to Kanopy which may be an option. If they decide to pursue, they will loop the ODIN Office in during discussions.
* Chairperson for Discovery/PAC User Group – 2 year term starting in Jan 2022
  + Submit names in November
  + Election in December
* Topics for future discussion
* Questions/Comments/Feedback
* Next meeting November 10th