**Discovery/PAC User Group Meeting notes – September 8, 2021**

**Discussion topics**

* Open Forum
  + PAC search – should sort default to Most popular or Relevance? Should revisit in a later meeting with larger attendance.
  + OCLC WorldCat – requesting material does not include volume number
  + Potential issue with Overdrive titles showing up in PAC when not available to library – Renee submitted ticket.
* Roundtable
  + NDSL
    - Carolyn Sterenberg starts Oct 1st – Public Services Director
    - Al updated videos on their pages – how to request materials tutorials
    - Tutorials also available on YouTube.
    - New video series – Cool Hacks
  + DIP
    - Everything going OK
    - Would be nice to rework the canned notices. Will put in a ticket with more details and we will see what we can do.
* Polaris 7.0 INSTALLED 7/20/2021:
  + DIP enabled option to allow patrons to change their physical address online without verification by staff. How is that working for you? Good!
* WFP issues with Offline Circ resolved -- clearing browser settings wipes out so have to download again. Worked with local IT staff for resolution.
* Polaris outages in late August – stable now but Lead Engineer still investigating some issue possibly related to authentication.
* Welcome Back – any concerns or needs related to being back --- none reported.
* Polaris Outbound Links – Jason
  + Can track page views and linking to sites outside PAC
  + <https://datastudio.google.com/u/0/reporting/94a5dc3f-6981-48ca-a852-f66ba515f734/page/jc5WC>
  + Implemented mid-April so May 2021 forward, stats should be available
* Chairperson for Discovery/PAC User Group – any interest? Will revisit
* Schedule for meetings – 2nd Wednesday of each month still working – will revisit in next meeting
* ODIN Staff at NDLA – come visit our booth!
* Topics for future discussion
* Questions/Comments/Feedback
* Next meeting October 13th