**Notes from Discovery/PAC User Group Meeting - July 14, 2021**

**Discussion topics**

* Open Forum
  + Al has changed positions so is not directly involved in the PAC. Lynn will conduct the meetings until a new chair can be appointed.
  + NDS – request/hold form being changed to ILL request – material type cannot be changed. Known issue – certain fields do not translate well between forms.
  + WFP has issues with Offline Circ. When they install it one day, it is not there the next. This is likely an issue for their City IT Department to make sure they have the appropriate permissions/rights to save the offline software on the PCs. Molly will follow up with them.
* Roundtable
  + DIP – program attendance is up. Excited about the PAC change in 7.0
  + WFP – short staffed and very busy with Little Red Reading Bus (LRRB). Suggested as an ODIN WorkDay Session focusing on LRRB. New staff member may be able to spend more time to evaluate PAC functionality and appearance. Waiting on WFPS for the file to load school patrons into the system.
  + NDS - Riley Yadon, who replaces Cindy Clairmont, starts next Monday. Public Services manager, School Library Specialist, Cataloger for State Cataloging Department are still open positions.
* Login messages related to COVID-19 (ODIN view) – have been removed.
* Coming in 7.0 – **TO BE INSTALLED 7/20/2021**: Address change in PAC – disable staff verification
  + Allows patrons to change their physical address online, then select one of the following options:
    - Patron can submit change request OR
    - Patron can change without verification

Available on the system, library or branch levels. Default is “Patron can submit change request” and most libraries also have that setting. Of the libraries checked, DIP was the only one that had “Patron can change without verification.” If you would like to test on the TRN server, please submit ticket requesting the table change.

* New website PKS Discovery User Group area – new link to bookmark!
* Welcome Back just around the corner
* Topics for future discussion
* Questions/Comments/Feedback
* Next meeting August 11.