# Streamlining Workflows @ the Fargo Public Library

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## **FPL Overview**

1 Main library; 2 branch libraries

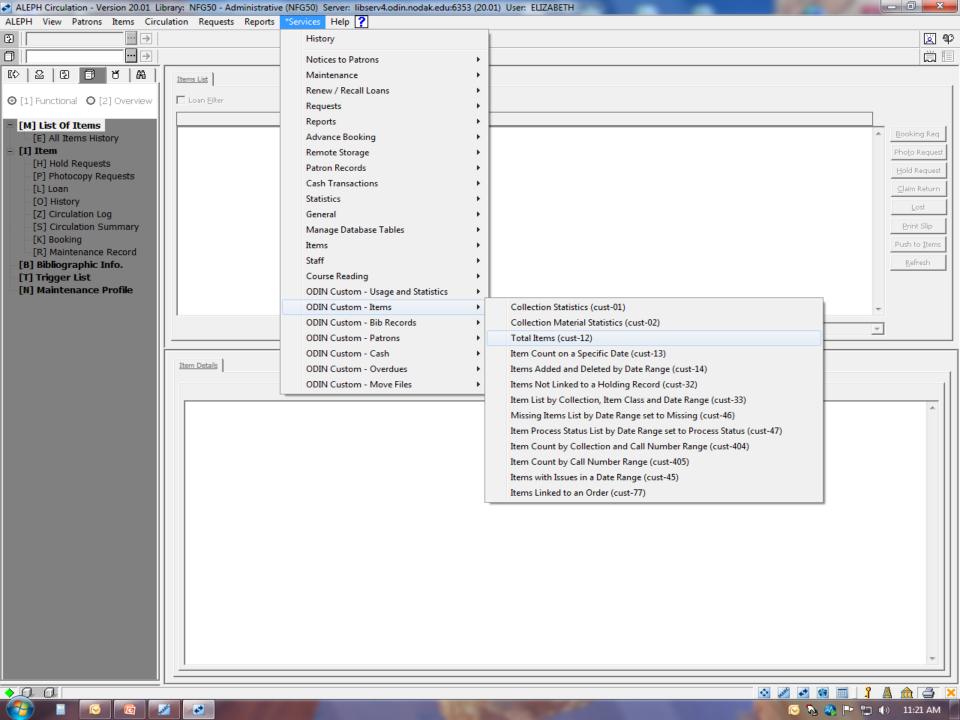
Main
 174,295 physical items

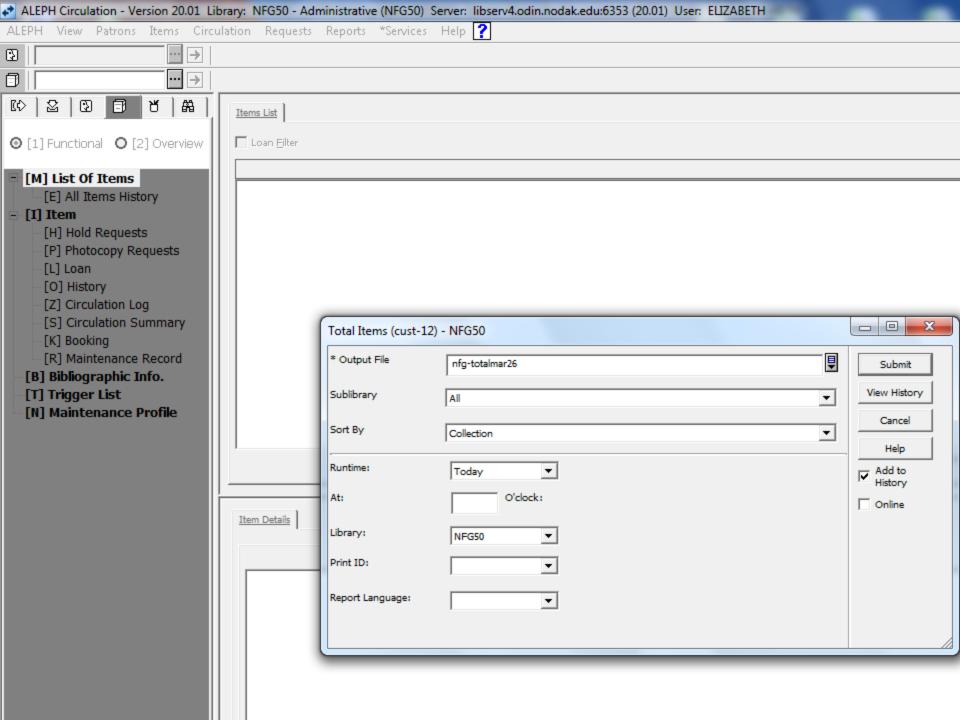
o Carlson: 66,278 physical items

o Northport: 24,309 physical items

o eMedia: 4,967 electronic media

- Report for total items: Aleph circulation module > Services >
   ODIN Custom Items > Total Items (cust-12)
  - Name output file > select sublibrary > sort by collection > submit

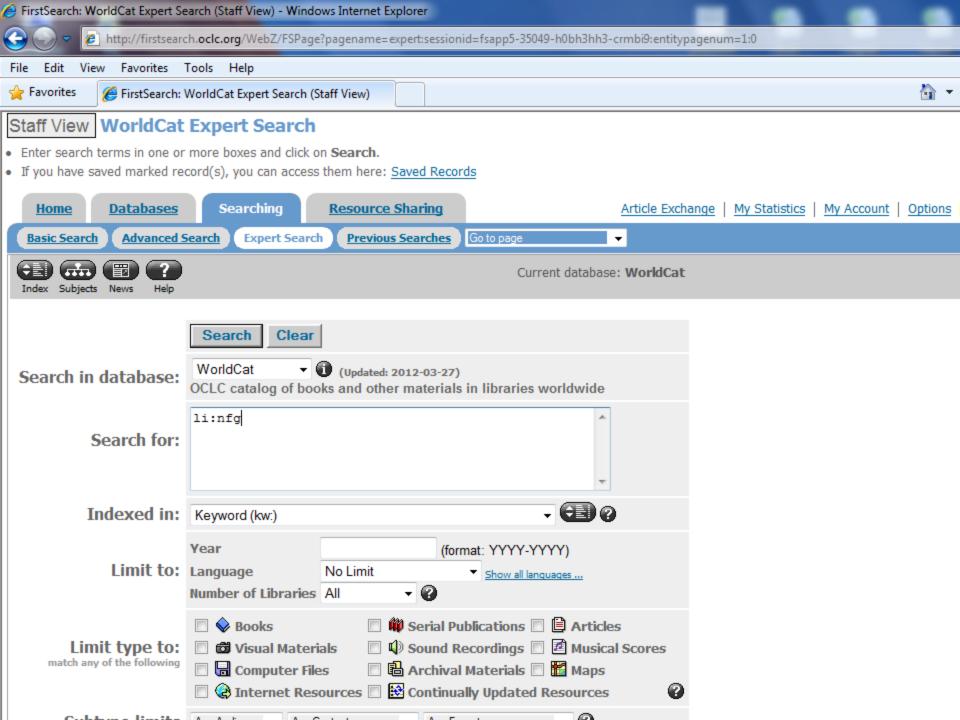


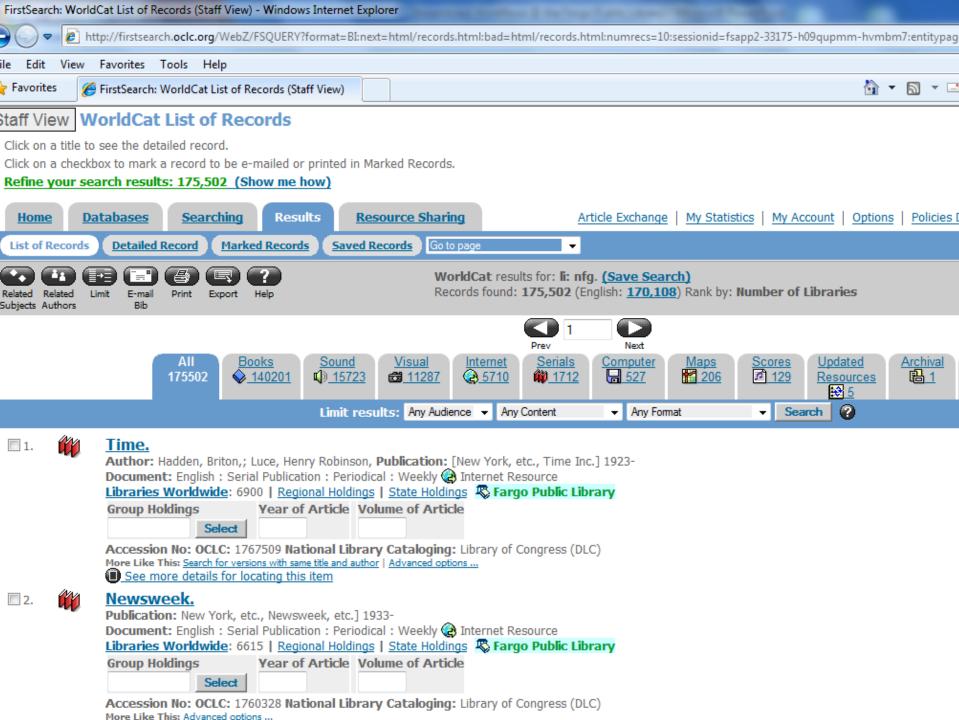


## **FPL Overview**

#### OCLC WorldCat database

- o 175,501 holdings
- OCLC FirstSearch > enter OCLC ILL autho and password > click Expert Search > in box type li: followed by OCLC symbol > click Search.





Archival

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Updated

Search

Resources **₩** 5

# Technical Services Department

- 1 FT collections manager
- 1 FT acquisitions associate
- 1 FT cataloger
- 1 PT (30 hr/wk) cataloger
- 1 PT (24 hr/wk) processor
- 1 PT (10 hr/wk) page
- 2012 materials budget \$525K
- 2011 holdings set on 19,055 unique items

## **Problem and Solution**

- Problem: 4 touches per item
- Solution: Director's support
  - Analyze each position in the department
  - Break down the workflow
  - Rebuild more efficiently
  - Work smarter, NOT harder
- Goal: 1 touch per item

# Little things add up

#### • Receiving:

- o Boxes opened upon arrival and only best seller fund code titles removed & rushed
- o Remainder randomly unpacked to carts as time permitted
- Item slips
- o Branch bookmarks: red, orange, blue

#### • Acquisitions:

- Applied barcodes
- Received serials

#### • Cataloging:

- By cart containing random formats
- Handwritten notes: DDC on item slip and inside book
- o Cataloging, then barcode item entry

#### Processing:

- Stickers, stickers
- o Spine label errors matching sheet of labels to proper items
- Mending

#### • Overall:

Shared routines

# Simplify

#### • Receiving:

- Date boxes on arrival
- Adult materials priority
- Item slip revision
- Applies barcodes
- Rush process implemented

#### • Acquisitions:

- Standing orders: Travel guides, Test guides, Reference, Hot adult fiction and LP
- Enters brief vendor records in Aleph Acquisitions module
- Manages serials

#### • Cataloging:

- OCLC Connexion with export to Aleph via OCLC loader
- o Print-on-demand spine labels from Connexion with Zebra printer
- One format at a time

#### Processing:

- Barcode item entry
- Reduction in stickers
- o Reduced mending; implemented weeding

#### • Overall:

Distinct responsibilities

## **Future Possibilities**

- Vendor loader for brief MARC records
- Reducing number of selectors
- Non-fiction standing order
- Fiction spine labels applied by vendor
- Shelf-ready materials, especially media
- Workflows WILL change in future
  - o Not 'if' but 'when'

## Results

Change = Stress

### Ergonomics

- Resistant to changing workflow
- Paradox: New workflow eliminated physical strain

## Training

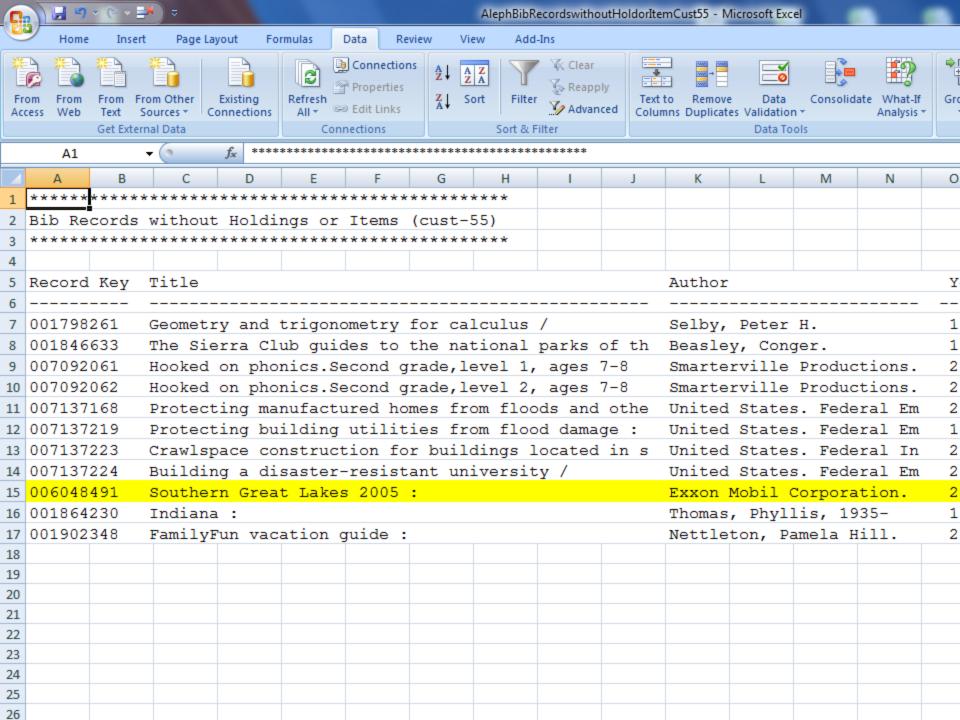
- As much as possible
- New accomplishments don't invalidate previous work

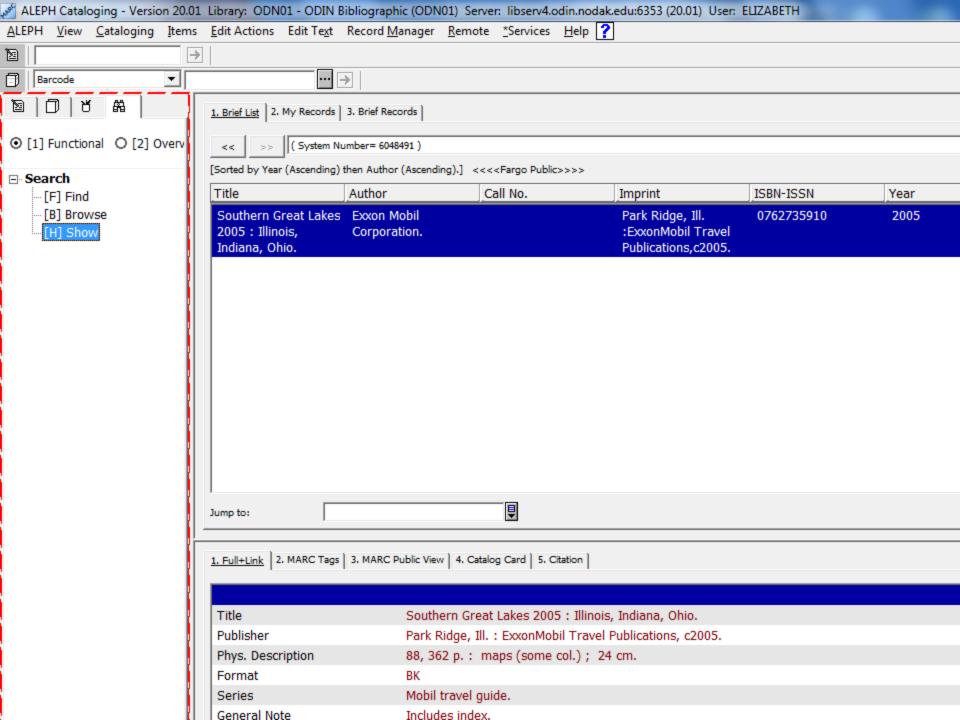
# Reports (cust-55)

Aleph Circulation Module > Services > ODIN
 Custom - Bib Records

Bib Records without Holdings or ADMs (cust-55)

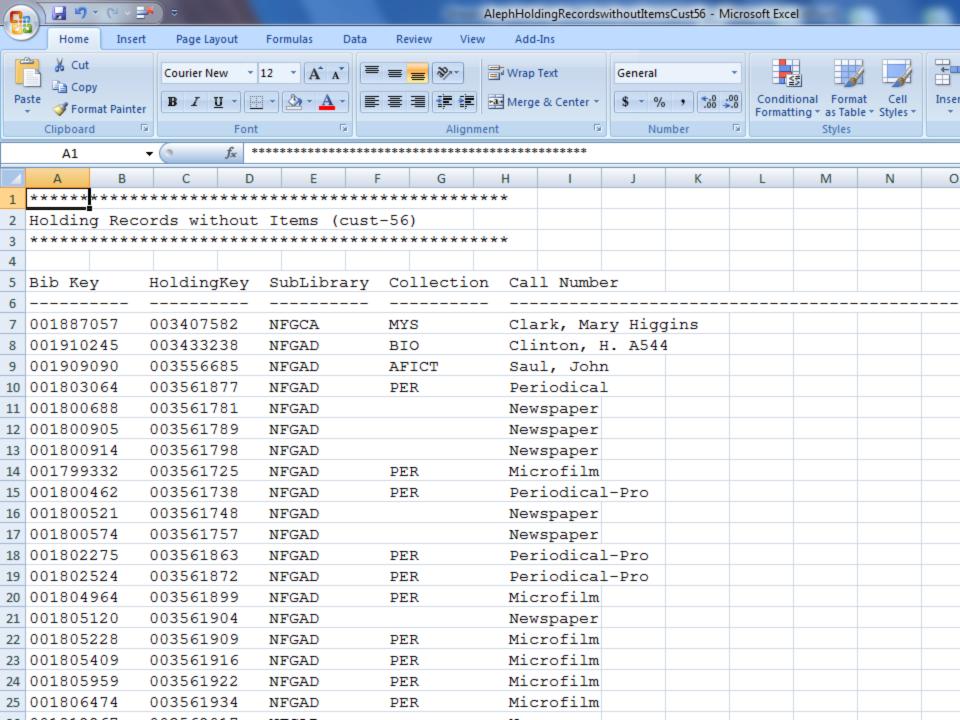
ALEPH Circulation - Version 20.01 Li	brary: NFG50 - Administrative	(NFG50) Server: libserv4.odin.nodak.edu:63	353 (20.0	01) User: ELIZABETH
ALEPH View Patrons Items Circ	ulation Requests Reports	*Services Help ?		
3		History		
		Notices to Patrons		
[C] [B] [D] [A] [W]	File List	Maintenance	-	
□ Administration [B] Booking	Library NFG50	Renew / Recall Loans Requests		
⊟ Task Manager	Local Name	Reports	- <b>→</b> [	Time
[J] FileList	nfg-emedia	Advance Booking		11:33 AM
[A] Batch Log [Q] Batch Queue	nfg-mainchildtotal	Remote Storage	- <b>,</b>	11:29 AM
[Q] Batter Queue	nfg-mainadulttotal	Patron Records	- <b>,</b>	11:29 AM
[C] List Of Courses	nfg-nptotal	Cash Transactions		11:28 AM
🖹 [R] Course	nfg-catotal	Statistics		11:27 AM
[L] Course Doc List	nfg-childdvd312			09:29 AM
	nfg-npdvd312	General	'	09:26 AM
	nfg-cadvd212	Manage Database Tables	١,١	09:26 AM
	nfg-dvdcoll312	Items	- 1	09:24 AM
		Staff		- · · · - · - · ·
		Course Reading	_ <b>→</b> [	
	Remote Name	ODIN Custom - Usage and Statistics	_ <b>→</b>	Time
	nfgnp-cir11-picklst-pm-	ODIN Custom - Items	<b>→</b> _]	03:02 PM
	nfgca-cir11-picklst-pm-	ODIN Custom - Bib Records	+	Bib Records Added by Date Range (cust-08)
	nfgma-cir11-picklst-pm	ODIN Custom - Patrons	•	Bib Records Updated by Date Range (cust-09)
	nfgnpinvmark-138	ODIN Custom - Cash	•	Average Publication Year by Collection (cust-10)
	nfgnpinvsum-138	ODIN Custom - Overdues	•	New Bib Record Count by Date Range (cust-11)
	nfgnpinvdef-032612-3	ODIN Custom - Move Files	•	Deleted Bib Record Count by Date Range (cust-18)
	nfg-debitmain nfgnpinvsum-137	02/25/12		Bib records without Holdings or ADMs (cust-55)
	nfgnpinvmark-137	03/26/12 03/26/12		Holding records without Items (cust-56)
	nfgnpinvdef-032612-2	03/26/12		Bib Records with Adm but no Holding Record (cust-
	nfgnpinvsum-136	03/26/12		Unique Bib Records (cust-58)
	nfgnpinvmark-136	03/26/12		·
	nfgnpinvsum-135	03/26/12		Common Bib Records between 2 ADMs (cust-59)
	nfgnpinvmark-135	03/26/12		Bib Records with Authority Changes by Date Range (
	nfgnpinvdef-032612-1	03/26/12		System Record Counts (cust-87)

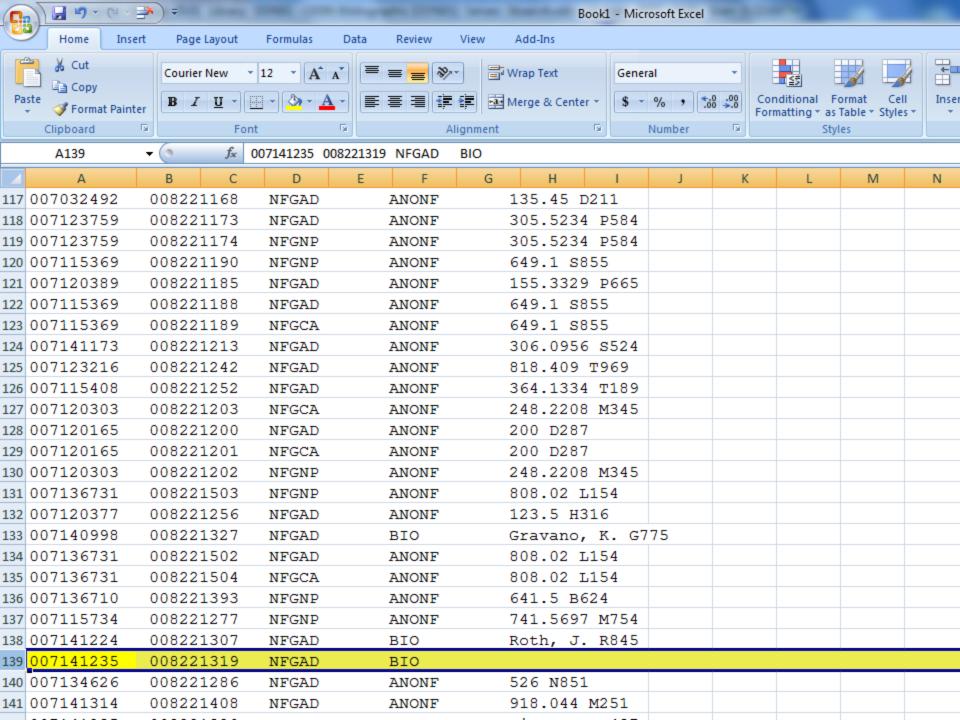


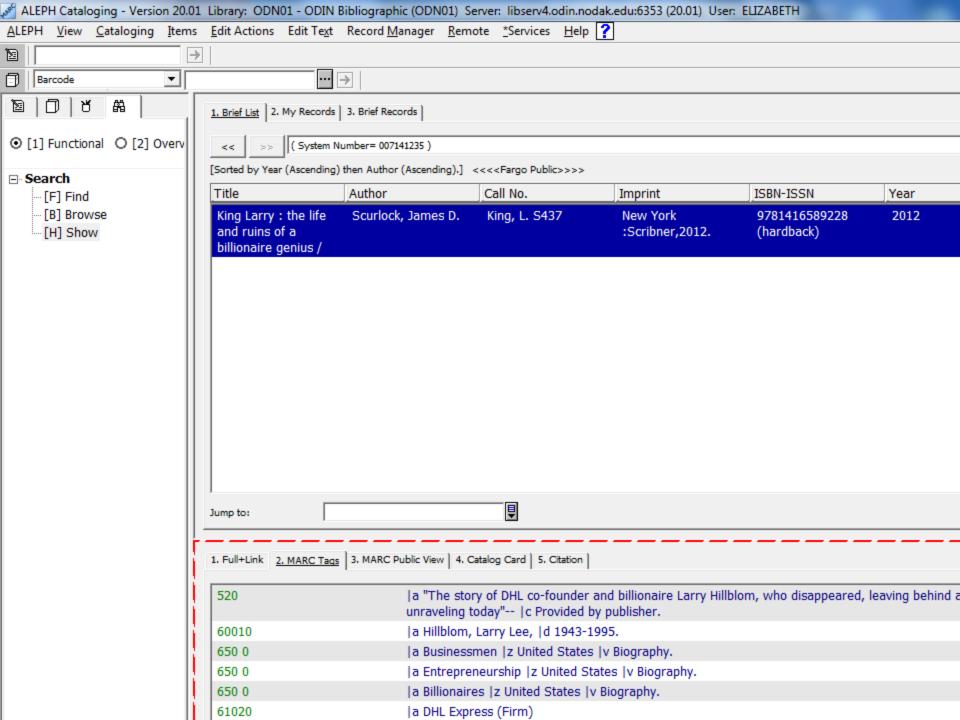


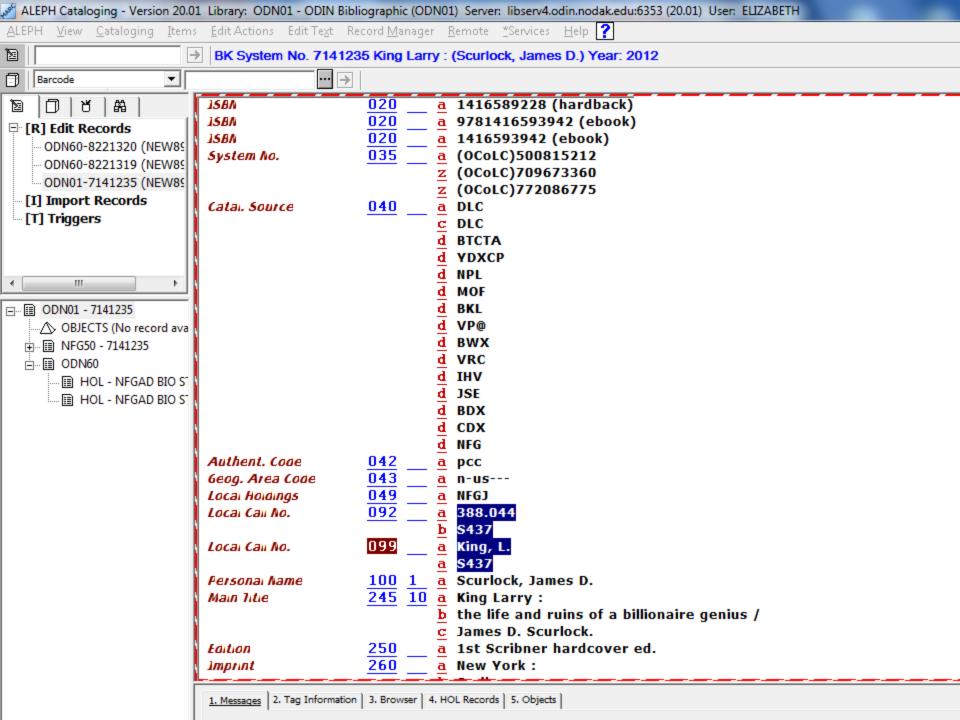
# Reports (cust-56)

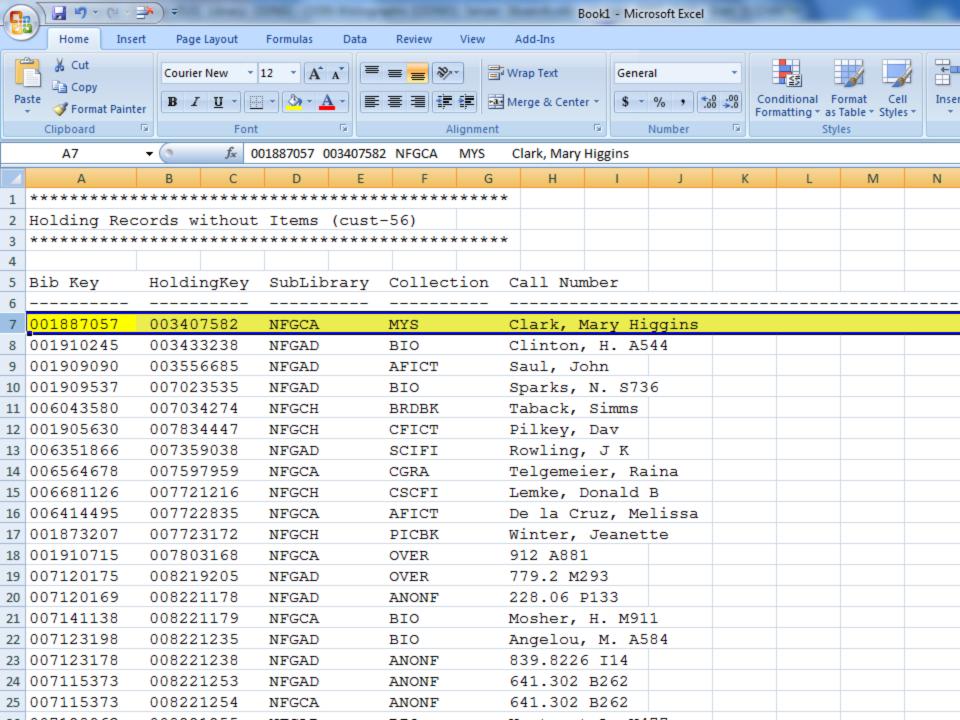
- Aleph Circulation Module > Services > ODIN
   Custom Bib Records
  - Holding Records without Items (cust-56)

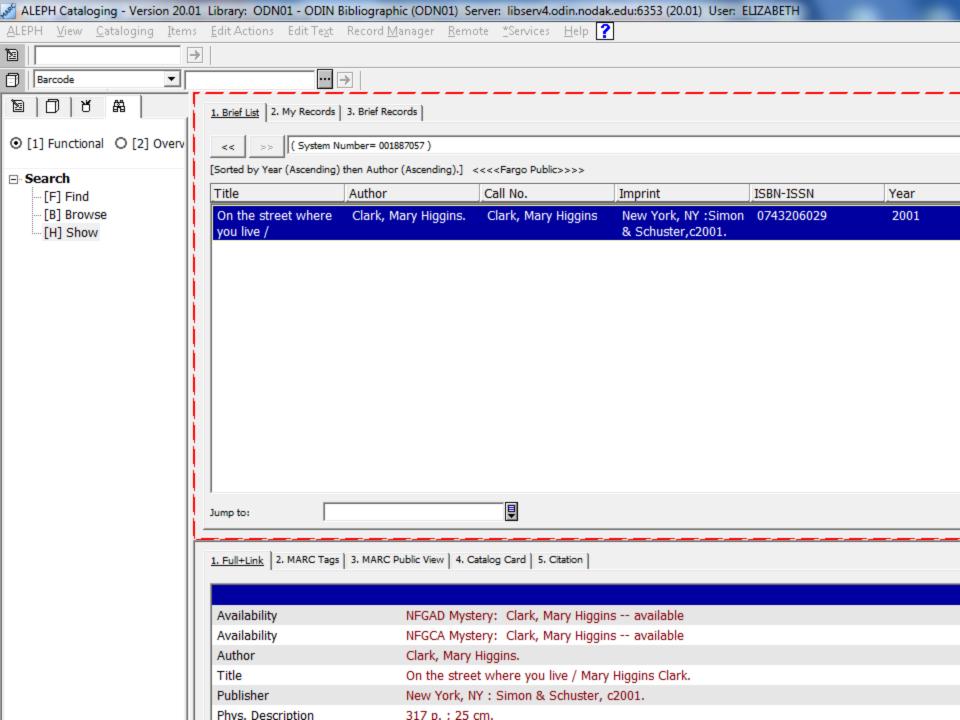


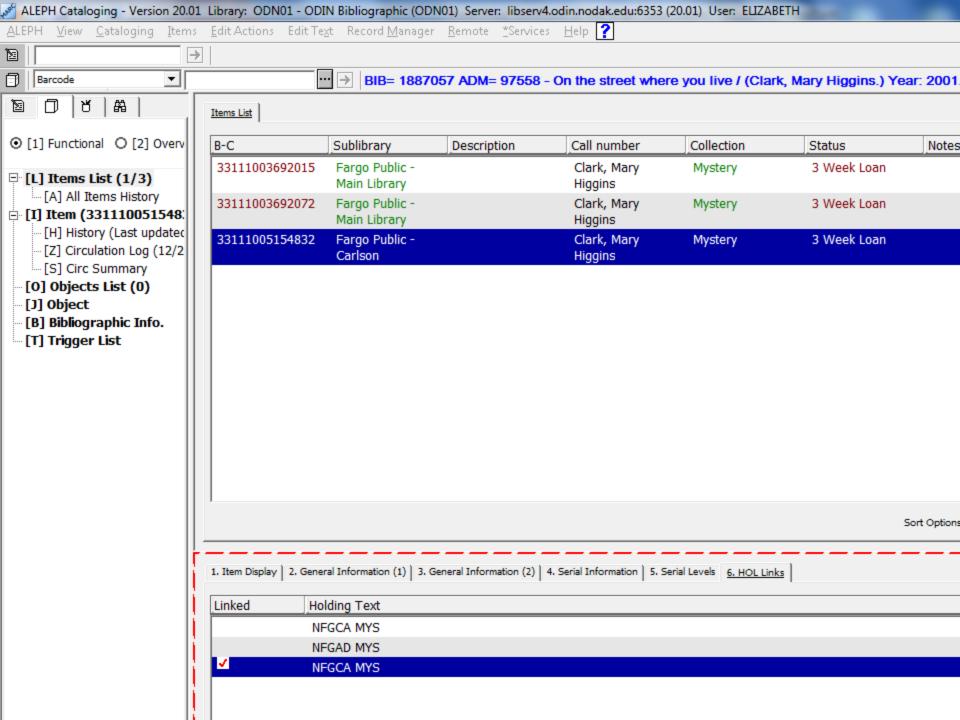












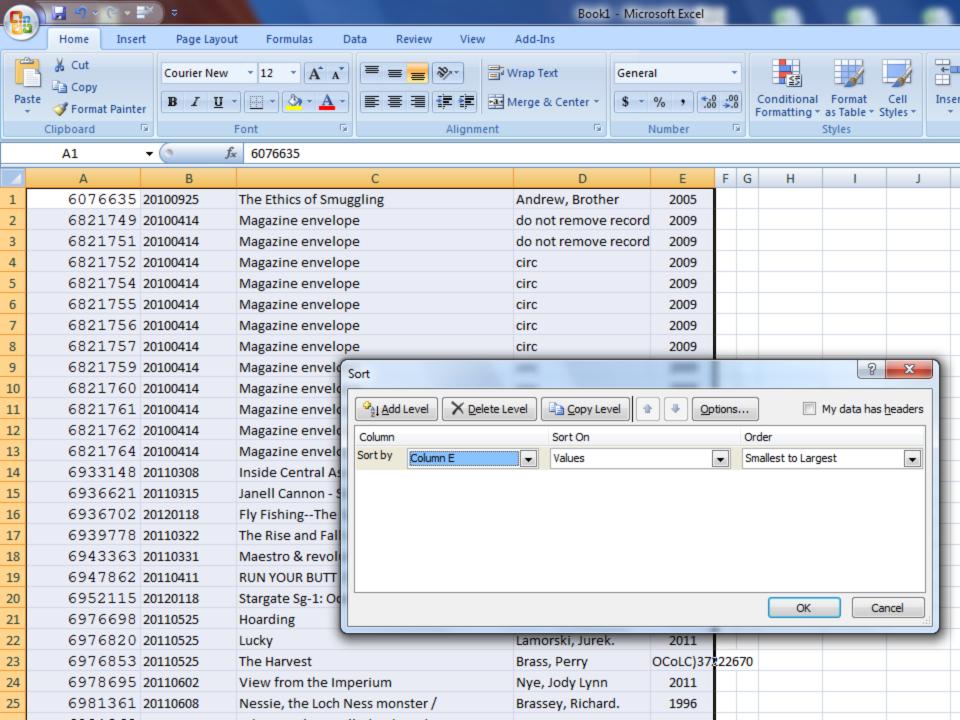
# Reports (Cust-57)

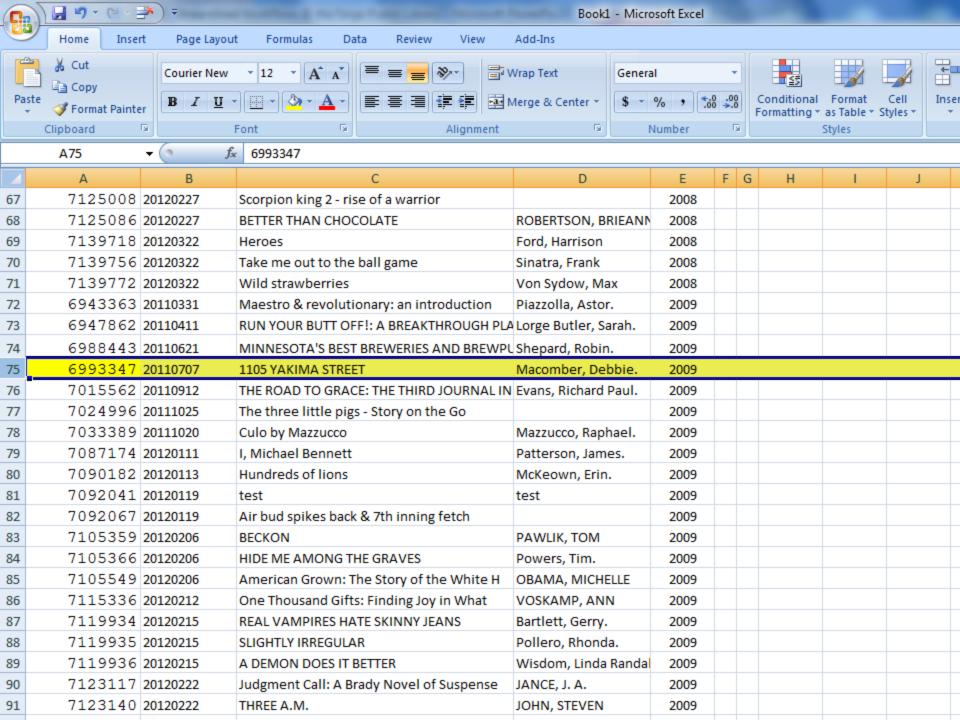
- Aleph Circulation Module > Services > ODIN
   Custom Bib Records
  - o Bib Records with Adm but no Holding Record (cust-57)

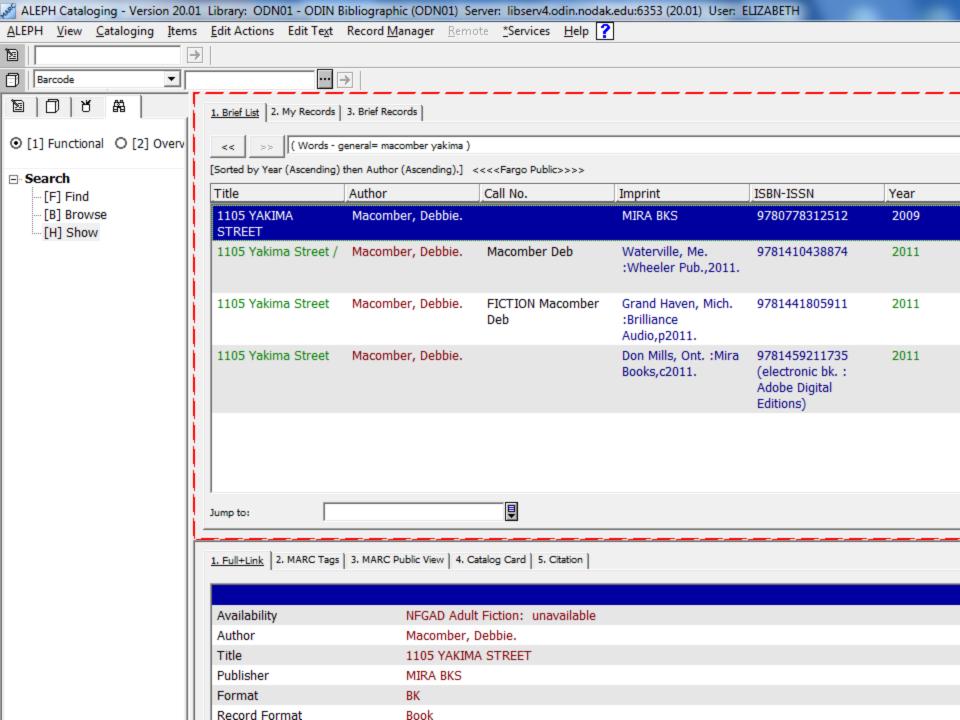
# Reports

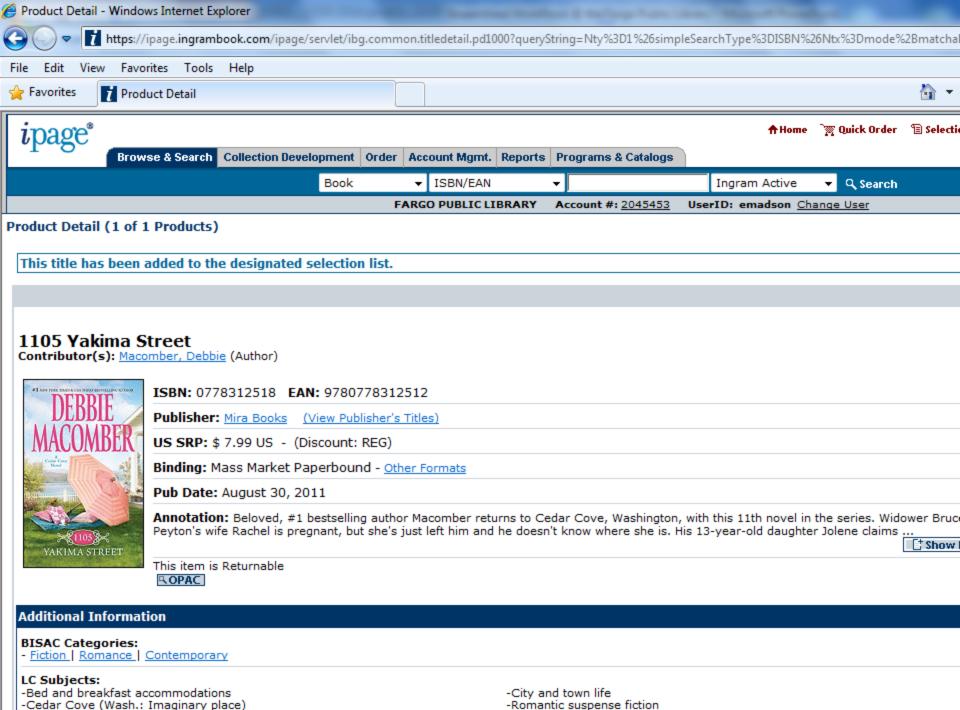
## Export to Microsoft Excel

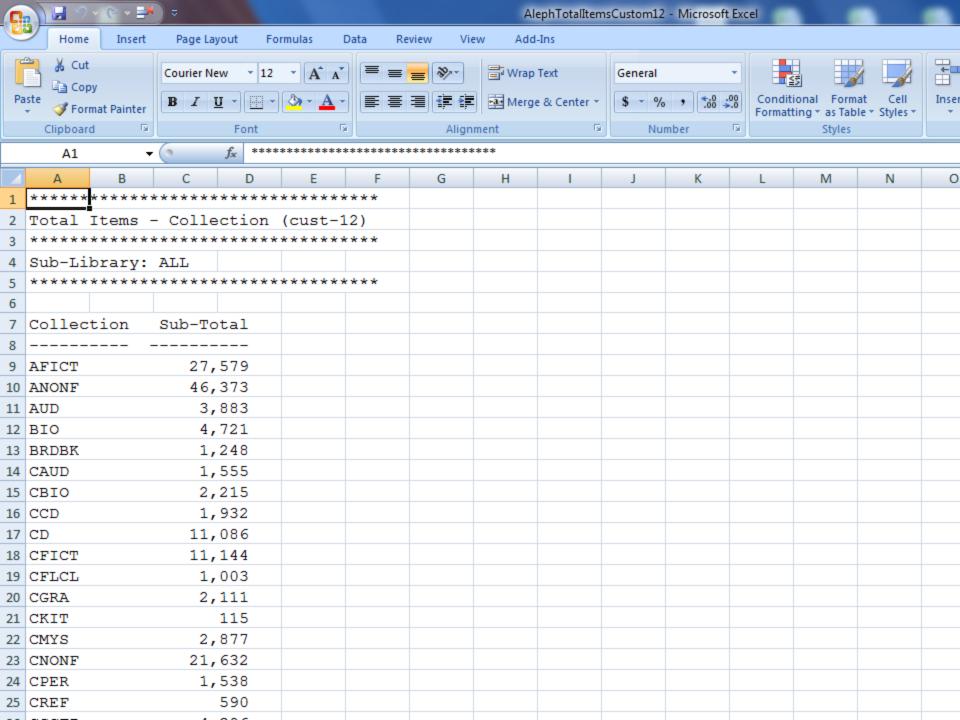
- In Aleph, click Print button to view report > click in report > Ctrl A > Ctrl C > close report > open Excel and Ctrl V
- May have to convert columns: In Excel, click A to highlight column > click Data > click Text to columns icon > click next column, etc.

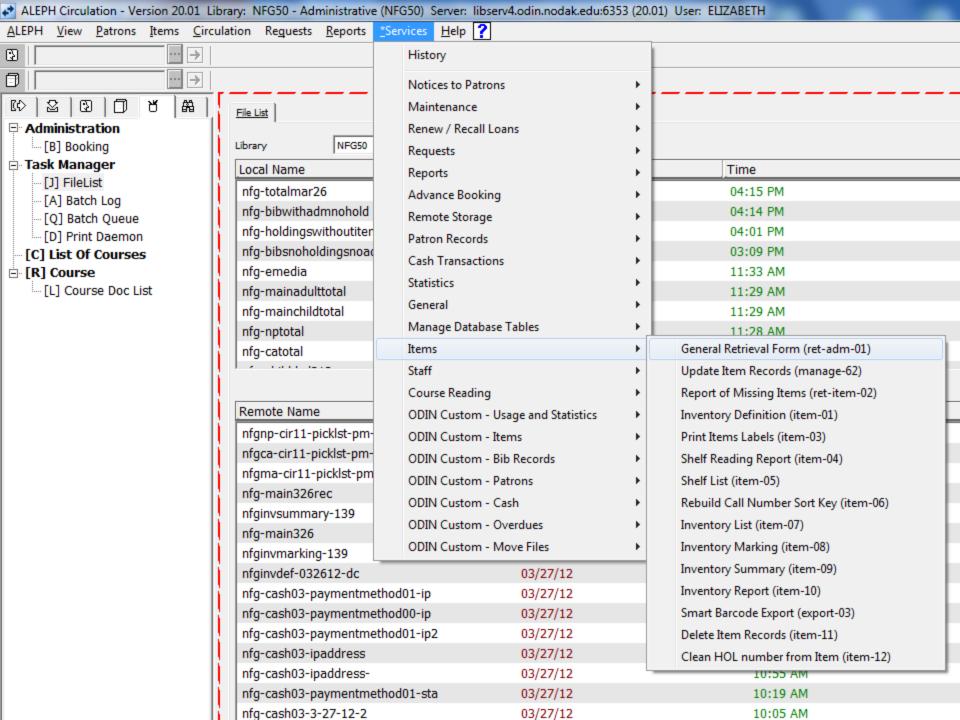






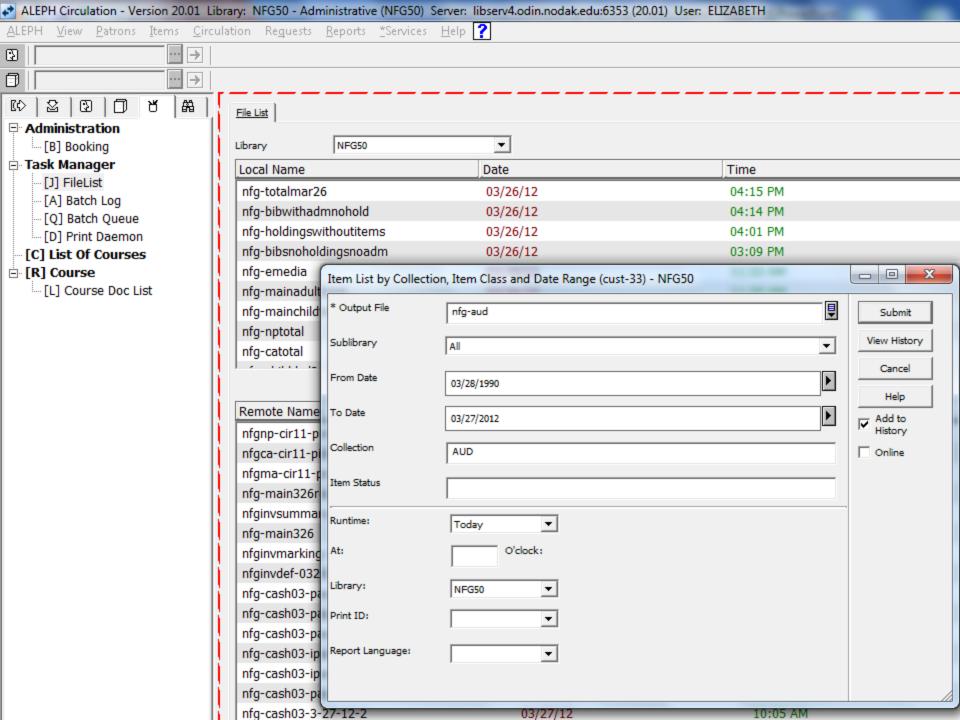


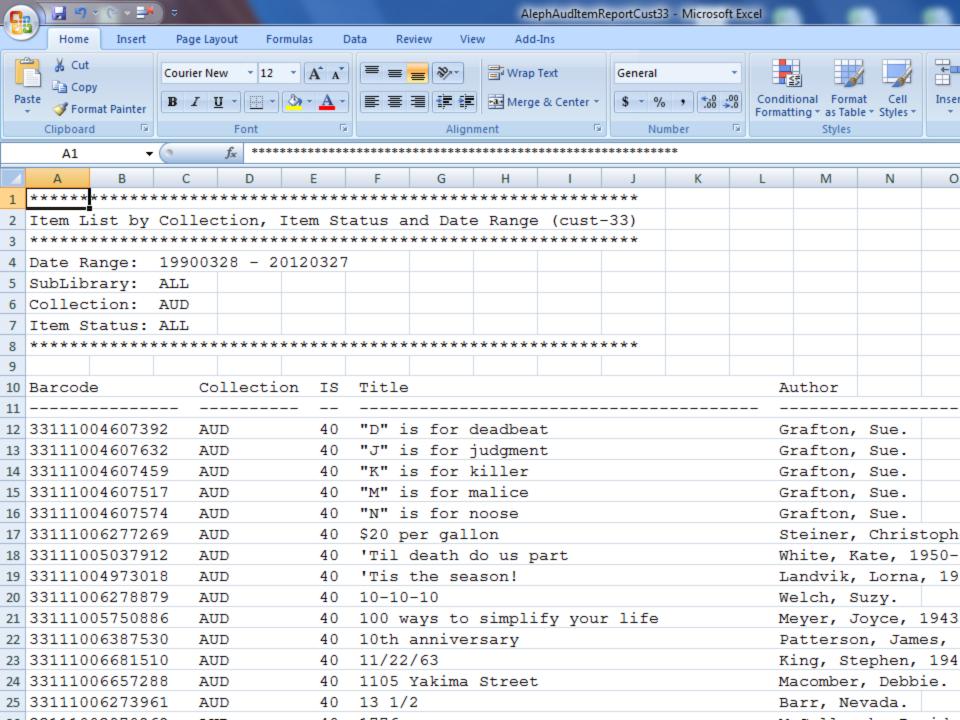




# Aleph Cust-33

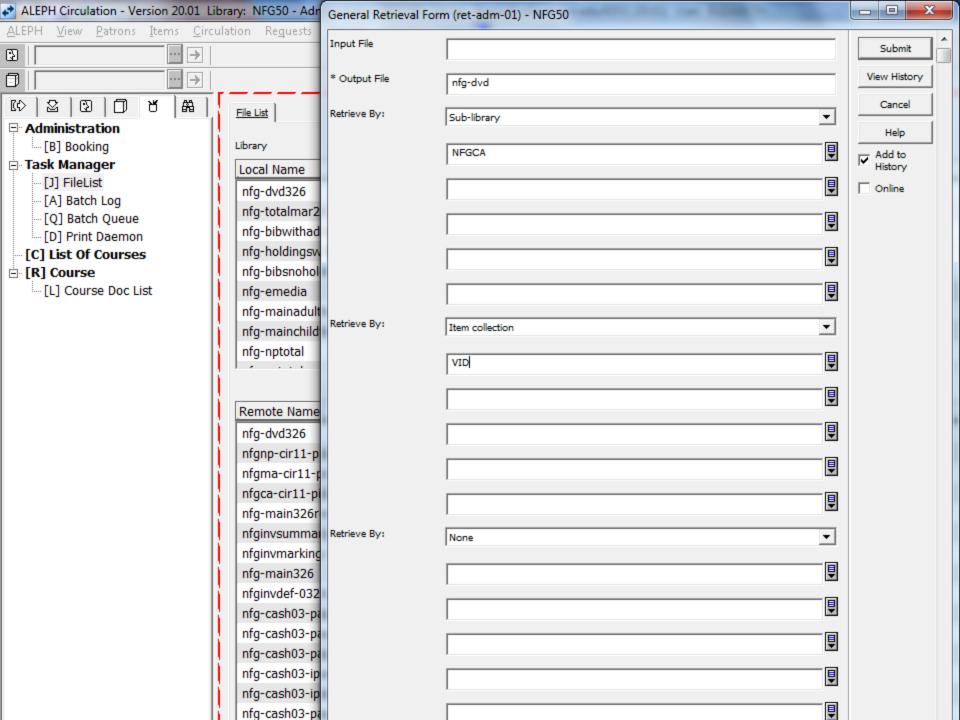
- Use the report in Aleph circulation module >
   Services > ODIN Custom-Items > Item List by
   Collection, Item Class and Date Range (cust-33)
- Copy and paste in Excel; Data >Text to columns for sorting
  - Clean up barcode errors
  - Clean up Item Status errors

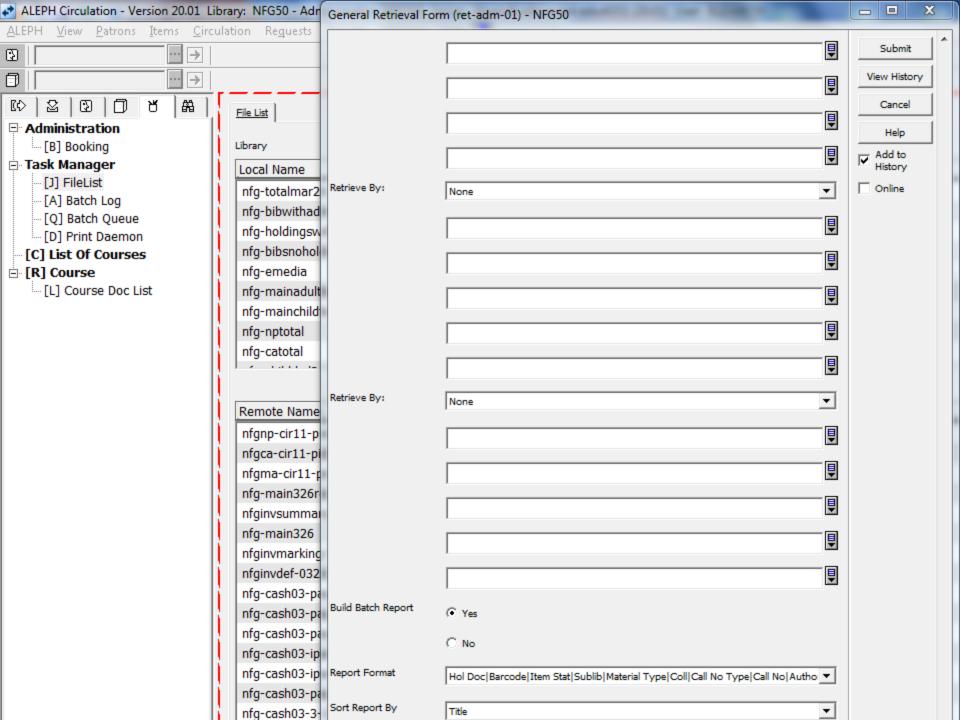




# Aleph Cust-12

- Use the report in Aleph circulation module >
   Services > Items > General Retrieval Form (ret-adm-01)
- Copy and paste in Excel to sort columns
  - o Clean up Material Type
  - Clean up Item Status
  - o Clean up Call Number Type
  - o Clean up Call Number





# Questions?

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