#### **Reference IVN Discussion Notes:**

## Services to distance learners. What are we doing to service this population? Any tutorials?

- Moodle (http://moodle.org/) and Libguides (http://springshare.com/libguides/) were discussed
- Several institutions brought up different methods of offering access to the distant learners. This included: E-mail and online chat sessions
- Johanna showed the BSC Library's YouTube channel that Liz Mason has developed/been developing. http://www.youtube.com/user/BSCLibraryND
  - Liz Mason uses the Matchware product ScreenCorder 5.0
     (http://www.matchware.com/en/products/screencorder/default.htm) to create these short tutorials.

# Citation Managers. What is everyone using? Examples: RefWorks, EndNote, Zotero

• Easybib (http://www.easybib.com/) and RefWorks (http://www.refworks.com/) were discussed, along with several other citation managers. Some institutions are using the free versions; others have purchased access to the pay end. For example, Bismarck State College has Easybib.

## IPads and Mobile devices for library instruction

• Some discussion about Mobile device use amongst the library patrons and Library staff/faculty. Johanna brought up the possible I-pad initiative at BSC.

### Library space – online vs. physical – How is everyone holding it all together?

- Lead back to Libguides and into the databases/Electronic resources. Some discussion about QR
  Codes and Library use. One article was referenced, I believe it was "College Students on QR
  codes: I don't get it" by Dennis Carter, published in eCampus News April 2012 (p25)
- Taking the Library out of the library and embedding librarians in other environments on campus was addressed.

## **Reference/Usage Statistics:**

Use of both Google Analytics (http://www.google.com/analytics/) and LibStats
 (http://code.google.com/p/libstats/) were discussed. How library statistical data is collected
 and used.

# **Technology Adaption:**

 Discussion concerning both patrons and colleagues that either have difficulty adapting/accepting various new technologies and how to approach these issues. Login Screen – is anyone having trouble? The new login screen makes it possible for ND University System students to use their Active Directory login for both ODIN Classic and ODIN UFind public catalog interfaces.

• No one appears to be having issues with this.

Several attendees mentioned their enthusiasm concerning Primo

Pointed out the need to have reference dialogue, similar to this, more than once a year, specifically for the reference related staff/faculty. Maybe a half day of dialogue? IVN was preferred.