

ODIN Work Day

Carrington Research Extension Center

Interlibrary Loan Discussion 2:00-3:00 p.m. March 28, 2012

Session Leader – Faith Wanner, Dickinson State University

Five people attended the live session at Carrington; on IVN: four in Wahpeton, one in Dickinson, one in Mayville, four from UND, one in Fargo. No responses from Bismarck, Minot, or Williston but there could have been people there. There were some questions asked during the meeting and Ellen has made some notes below on those questions.

Discussion started almost immediately. Wahpeton librarians asked about StatusorErrorReport issues. It was noted that in the Interlibrary Loan session by Ellen Kotrba that all should report any of this activity in an ODIN Help Desk ticket. Evidently Wahpeton has had quite a few lately. No one in the room could remember when they had one or how they dealt with it. **Note from Ellen: LEA's StatusorErrorReport issues are related to a ue-19 issue that is currently being worked on at Ex Libris.**

A question was asked about sending ILLs directly to distance education patrons. From the discussion that followed, it was determined that only NDS would continue to request libraries to send directly to patrons. Al Peterson stated that there is no accounting once a request is sent to a lending library to fill a request. NDS discovers issues only when a message is sent to them concerning an overdue or lost item. That brought the discussion to the handling of Lost items. Attendees were referred to the ODIN document on how to handle Lost items @ http://www.odin.nodak.edu/staff/LOST_ILL_ITEM_STEPS.pdf

The topic of OCLC Direct Request workflow was discussed – the benefits of the new option and some librarians indicated they were going to look into it as a possibility for their library.

UND staff was asked about OCLC's Article Exchange program. NDI has received items from UND using this new vehicle and expressed how they like it. The password-ed email seems to provide more security and may be better for copyright issues. Quite a few questions about functionality were asked. Odyssey and ARIEL versus email delivery was also a hot topic. A problem with Windows 7 and ARIEL was brought up and UND staff said that they had figured it out. They shared their expertise in document that was sent to the ODIN office. **Note from Ellen: The document was sent to ODIN-ILL@LISTSERV.NODAK.EDU on Friday March 30, 2012.**

All are reminded to send in their E-Delivery preferences in an ODIN Help Desk ticket so they may be posted @ http://www.odin.nodak.edu/staff/E-Delivery_Methods_ILL.htm

Regarding the use of Reports & Services—one response stated that statistics on ILL activity from the past three years was needed and that custom reports were submitted to generate the necessary information. Other than that no one has used many of the other ILL services and reports.

Archiving of ILL requests was brought up. Some librarians responded that they have tried this on a limited basis and others said that they had not attempted this as yet.

A question was raised regarding Scrubbing in Circulation and its effect on Interlibrary Loan archiving. When a patron's activity is scrubbed, does it also erase ILL transactions? **Note from Ellen: There is no**

erasing of ILL transactions from archiving. The request is merely removed from the ILL category (Closed, Expired, etc). With patron scrubbing, the patron ID/name is replaced with SCRYyyymmdd.

Deleting Suppliers was discussed. Some ILL staff like to have a “clean” list of supplies. In Ellen’s Interlibrary Loan presentation, it was mentioned that rearranging suppliers and putting in one’s own library as a supplier right before where you want the transaction to cease is a preferred practice to deleting suppliers. It was also shared that the ODIN office will be contacting libraries to assess the set-up of their tables regarding which materials they lend or do not lend via Interlibrary Loan. It was also shared that manually changing a request status (Change Status) should always be followed with a transaction (Receive, Ship, Message, etc).