

## 2014 ODIN Primo Work Day

Rhoades Science Center/Valley City State University

A few brief comments about the Primo Discussion:

- Personally, I felt all the sessions were helpful and had very useful content. The on-site facilities in the Rhoades Science Center were great and the IVN connections were trouble-free with good audio & video.
- The attendees appreciated the ODIN staff being open to both positive and negative comments regarding Primo, and freely expressed their opinions and questions. Those registered tended to be mostly academic librarians (37); K-12 librarians (2); public librarians (11).
- More outreach to school librarians & public librarians was expressed and is a good idea.
- My impression was that attendees realize that Primo fixes will be a steady process of improvement. Libraries can tweak their Primo instance to reflect local needs.
- Some still use ODIN Classic (or the client) which results in better search results. It also seemed that, in some cases, it was staff that had problems with Primo, not the students.
- Some found the discovery search box to be confusing, but that was because the default searched everything instead of the library's catalog – many false positives. It was also stated that students liked the discovery searching feature of Primo.
- There are display differences across browsers (like choose language in My Account). Switching browsers can often be a resolution.
- User feedback regarding Primo has been positive and negative. Anytime a new catalog is introduced, there will be an adjustment period. Hopefully ODIN will find constructive suggestions from ND libraries that will improve the user-friendliness of Primo.